

## Terms and Conditions: In-person and Virtual Events

### ATTENDANCE

Only pre-registered, pre-paid registrants will be guaranteed access to the event. Upon receipt of your registration and payment, you will receive registration confirmation to the nominated email address.

### GESA MEMBER RATE

To be automatically identified as a GESA member when registering, please enter your designated username (email address). To qualify for the special rate as a 'GESA member' as quoted on the event web page, you must be a financial (paid) member at the time of registration and continue your membership until the date of the event. Non-member registration fees apply to all non-members and non-financial GESA members.

### CONFIRMATION OF BOOKINGS

Event registration will be acknowledged via email as they are received. Receipts for registration payments will be attached to the confirmation email. Please check junk/spam inboxes for the confirmation email and advise of any alterations immediately.

The Privacy Act 1988 provides that, before your name and contact details can be published in a list of participants you must give your consent. If you select 'Yes' to "Do you agree to share your contact details (email) with the event sponsors?" on the registration form or by email, your details may be distributed to:

- a) Conference delegates, platinum sponsors and exhibitors (note that if consent is given to have your details included in the List of Participants, it is likely that sponsors may add you to their mailing lists and send promotional emails to you)
- b) Organisers of future Gastroenterological Society of Australia (GESA) events

### PAYMENT INFORMATION

Payment must accompany all registrations. We accept the following credit cards – VISA and MasterCard and also EFT. All enquiries regarding payments, please telephone 1300 766 176.

All prices are in Australian dollars and exclude Goods and Services Tax (GST) of 10%.

### SUBSTITUTION POLICY

Should the registrant be unable to attend an event for which they have registered and paid, the registrant is welcome to nominate someone else to attend in their place. This must be notified to the GESA office in writing, in advance of the event. If the substitute attendee is not a GESA

member, the applicable non-member fee will apply, and additional payment will be due and payable before the event date

## **CANCELLATION / REFUND POLICY**

The GESA reserves the right to cancel or postpone any event. If this occurs, registration fees will be refunded in full (no handling fee applicable), but GESA bears no responsibility for any other costs incurred (such as flights, accommodation, travel expenses or loss of income). Cancellations of registration by the registrant must be by email only to the GESA office (events@gesa.org.au).

### **Refunds will apply as follows:**

- 14 or more days before the event – Refund less a handling fee of 10% of the registration fee (up to a maximum of \$100)
- 10 days or less before the event or non-attendance – No refund

Furthermore:

- Where an event fee is stated as “refundable at the conclusion of the event”, and an attendee fails to inform GESA about their non-attendance the above refund policy applies to their refundable amount.
- Refund requests on compassionate grounds or special consideration should be directed to the GESA office and shall be assessed by the relevant Committee based on the individual circumstances.
- Where a GESA member pays the non-member registration fee, they may be eligible for a refund of the fee difference. The registrant will receive a full refund for duplicate payment of the registration fee.

## **PHOTOGRAPHY**

By attending an event, attendees consent to their image being taken and used at the discretion of the GESA Office

## **LIMITATION OF POLICY**

Participation in GESA events is voluntary. Attendees acknowledge that events may involve inherent risks, including but not limited to personal injury, illness, property damage, technical disruptions, or other loss.

To the extent permitted by law, GESA will not be liable for any loss, injury, damage, cost, or expense suffered or incurred by any attendee in connection with their participation in an event, except where such liability arises directly from GESA’s negligence or cannot be lawfully excluded.

Attendees are responsible for assessing their own suitability to participate in an event and for taking appropriate care of their personal safety and property.

## **CONNECTION TO VIRTUAL EVENTS**

With respect to virtual events (e.g. webinars), the registrant is responsible for ensuring their equipment can run the program / application prior to the start of the event. Registrants are reminded to check receipt of email connection details before the start of the virtual event. GESA shall use its best endeavours to resolve connections notified by registrants in advance of the event but is not responsible for firewalls that re-direct or prevent email delivery of connection details. Refunds will not be given to those who have failed to check their system capabilities or receipt of connection details.

## **PRESENTATION INFORMATION**

The Gastroenterological Society of Australia (GESA) strives to present only current and accurate information at its events, you agree not to solely rely on this information or consider it to be any form of professional advice without additional independent review of its accuracy, completeness, efficacy, and timeliness. Any decisions as to how you use this information is at your sole discretion and Gastroenterological Society of Australia (GESA) will not be liable for any issues that may arise from such use.